



Entergy Arkansas  
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P.O. Box 551  
Little Rock, AR 72203  
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January 28, 2003

TN REGULATORY AUTHORITY  
DOCKET ROOM

Ms. Sara Kyle, Chairman  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, TN 37243-0505

Re: Tennessee Regulatory Authority (TRA) Docket No. 03-00083  
Entergy Arkansas, Inc. (EAI) Proposed Policy Schedule No. 8,  
Quick Pay Center Payment

Dear Ms. Kyle:

Attached are the original and 5 copies of EAI's August 22, 2002 filing with the Arkansas Public Service Commission (APSC) in Docket No. 02-150-TF of its proposed Policy Schedule No. 8, Quick Pay Center Payment along with supporting Direct Testimony of EAI witness Wanda L. Rice. The proposed change to an existing payment option, Quick Payment Centers (QPCs), is designed to provide more choices for customers who elect to pay at a QPC.

On September 16, 2002, APSC General Staff witness Holly Tubbs filed testimony recommending approval of EAI's proposed policy schedule to allow QPCs to charge a fee of 75 cents per transaction in communities where there is also a "no charge" QPC. The APSC issued Order No. 1 on September 19, 2002, denying EAI's proposed Policy Schedule No. 8.

On September 27, 2002, EAI filed its Objections to Order No. 1. The APSC took no action on EAI's objections within the prescribed time period, and those objections were deemed denied by operation of law, allowing Order No. 1 to be subject to rehearing.

On November 5, 2002, EAI filed its Petition for Rehearing. The APSC General Staff filed its Response to EAI's Petition for Rehearing recommending that Order No. 1 be reheard and that the proposed Policy Schedule No. 8 be approved.

On December 4, 2002, the APSC issued Order No. 2 directing EAI to file an amended Policy Schedule No. 8 and publish public notice of its amended Policy Schedule.

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SARA KYLE, COMMISSIONER  
TN PUBLIC SERVICE COMM.

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EAI filed its amended Policy Schedule No. 8 along with its proof of publication on January 2, 2003. APSC General Staff witness Holly Tubbs filed Supplemental Testimony on January 9, 2003, recommending EAI's amended tariff be approved.

The APSC issued Order No. 3 on January 27, 2003, approving EAI's Policy Schedule No. 8 as filed with the APSC on January 2, 2003.

The purpose of this letter is to file this policy schedule with the Tennessee Regulatory Authority for its acknowledgement and approval. The required \$25.00 filing fee is attached.

Copies of each of these filings with explanatory cover sheets are attached. A copy of the approved policy schedule reflecting the APSC docket number, approving order number, and effective date are also attached to this letter.

Should you have any questions concerning this filing, please call me at 501-377-5489.

Sincerely,

A handwritten signature in black ink, appearing to read "Will Morgan". The signature is fluid and cursive, with the first name "Will" and last name "Morgan" clearly distinguishable.

Will Morgan  
Manager, Arkansas Regulatory Affairs

WM/tj  
Attachments

# ARKANSAS PUBLIC SERVICE COMMISSION

Original

Sheet No. P8.1

Replacing:

Sheet No.

Entergy Arkansas, Inc.

Name of Company

Kind of Service: Electric

Class of Service: All

**Part IV. Policy Schedule No.: 8**

**Title: Quick Pay Center Payment**

Docket No.: 02-150-TF

Order No.: 3

Effective: 1/27/03

PSC File Mark Only

## 8.0 QUICK PAY CENTER PAYMENT

### 8.1 APPLICABLE SERVICE AREA

In the Distribution Service area allocated by the Arkansas Public Service Commission ("APSC" or the "Commission") to Entergy Arkansas, Inc. ("EAI" or the "Company"). This schedule may also apply outside the Company's allocated Distribution Service area to customers who have been released to EAI by other electric distribution utilities, when such release for service has been approved by the Commission pursuant to Rule 7.04.(b) of the Commission's Rules of Practice and Procedure. This schedule is also subject to the jurisdiction of the Tennessee Regulatory Authority where applicable.

### 8.2 AUTHORITY

This Quick Pay Center Policy Schedule ("Policy") has been filed with and approved by the Arkansas Public Service Commission ("APSC") to describe the policy of Entergy Arkansas, Inc. ("EAI" or "Company"), regarding payment of EAI issued customer invoices at non Company-owned locations by non Company employees.

### 8.3 APPLICATION

The Company has entered into agreements with a number of privately owned retail businesses ("Authorized QPC(s)") throughout its service territory creating a network of locations where any EAI customer may present and pay an EAI electric service invoice. Non-EAI employees staff these Authorized QPCs. The Policy applies to all EAI issued customer invoices paid at an EAI Authorized QPC. When such payment is tendered the Authorized QPC will be allowed to charge a fee of \$0.75 per transaction.

The Company maintains "free" Quick Pay Centers ("QPCs"), also authorized by the Company and consistent with Order No. 2 in APSC Docket No. 02-150-TF, where customers may present and pay an EAI electric service invoice without charge. All savings achieved through the operation of this schedule will be used to offset the increased cost of "free" QPCs and make improvements to the QPC processes. Information regarding the locations of such payment centers may be obtained by dialing 1-800-ENTERGY.

The Policy does not modify or supersede any of the provisions of any of EAI's filed and approved Rate Schedules, in particular, the requirement that the Customer must pay the full amount of the invoice by its Due Date to avoid penalty remains unchanged. The Company assumes no responsibility for late payments when such payments are received after the Due Date.

(N)

# ARKANSAS PUBLIC SERVICE COMMISSION

Original

Sheet No. P8.2

Replacing:

Sheet No.

Entergy Arkansas, Inc.

Name of Company

Kind of Service: Electric

Class of Service: All

Part IV. Policy Schedule No.: 8

Title: Quick Pay Center Payment

Docket No.: 02-150-TF

Order No.: 3

Effective: 1/27/03

PSC File Mark Only

## 8.4 SERVICE REGULATIONS

Service under this schedule is subject to Policy Schedule No. 9, Service Regulations, as it is now or may in the future be approved by the Commission, and the Rules of the Commission and the Company.